

Sun Life Financial services during the Toronto G20 Summit

As you are aware, the G20 Summit will take place at the Metro Toronto Convention Centre on June 26 and 27 this year, affecting surrounding businesses in the days immediately before and after the Summit. Because of the intense Summit security and expected protest activity, we anticipate that access to our four downtown Toronto offices will be restricted during this time period due to their proximity to the Summit site.

To ensure we continue to provide uninterrupted service to you during this time, we have arranged for our staff to be relocated during the period of June 21 to June 28, or to be provided with remote access from a home location.

This means business as usual and you will be able to reach your main contacts via email or mobile phone – or meet with them as needed at other Sun Life Financial offices around the GTA.

Mail that regularly goes to our downtown offices will be redirected to the alternate locations. With the possibility that courier access to our downtown Toronto offices could be disrupted, we suggest you send any important documentation via email, or if that is not possible, to work with your contact to arrange delivery.

If you have any questions about our services during the Summit timeframe, please call or email any of your Sun Life Financial contacts.

We look forward to continuing to serve you during this event, and thank you in advance for your cooperation.

Questions?

Please contact your Sun Life Financial group representative.